

## PANELCHOK PRODUCT WARRANTY

The warranty lasts twenty four (24) months and begins from the date of delivery of the merchandise. The warranty consists of free repair and/or replacement of the defective part. Product shipping costs are the responsibility of the Buyer.

The Buyer will lose the warranty if he does not report hidden defects within eight days of discovery; In the case of obvious defects, the notification period begins from the delivery of the goods. The report must be made in writing (registered letter or certified email).

PANELCHOK reserves the right to verify the existence of the defect and the right to replace the entire product supplied.

The warranty covers only original, unaltered and unmodified materials. The warranty does not apply: for parts damaged during transport when this is at the customer's expense, for damage caused by accident, impact, inexperience in use, improper or unauthorized use, for unauthorized modifications or repairs or manipulations, lack of correct maintenance, normal wear and/or deformation of the products due to their use. normal wear and deterioration due to atmospheric and environmental agents, both in colors and materials.

The guarantee will only be considered valid if, according to PANELCHOK's discretion, all assembly and use rules for the supplied product are respected.

The photographs shown in the catalogs and on the companies' websites are for advertising purposes and do not in any way represent the use of the products.

### **Impact resistance and manufacturing tolerances.**

The impact loads indicated in the company's catalogs and websites, or in other documents, refer to tests carried out in the laboratory and cannot take into account the consequences determined by the installation methods and the peculiarities of the place where the products are installed. products (in an operational environment vehicle type, speed and mass, trajectory, angle of impact, pavement and anchorage constitute

mutable and uncontrolled conditions that no test can absolutely replicate).

The data refers to the test carried out on an intact product in the test report, which may be affected by alterations caused by incorrect maintenance, the methods and characteristics of the installation and the nature of the flooring, by normal wear and tear... ; The weight, measurements, colors and characteristics of the material refer to the sample and the conformity of the product supplied to the latter will be subject to the normal production tolerance. The product may be affected by the environmental conditions of installation.

The guarantee does not apply in the case of direct installation on asphalt without foundation plinths, given the particular nature and variety of this pavement, in fact it is not possible to guarantee the impact load.

### **Limits of liability**

The maximum compensation provided for by this guarantee cannot exceed the amount paid by the customer for the purchase of the product in dispute and damage to the image, loss of business and contracts, income, etc. are excluded from the compensation itself.

### **Color**

Color fastness and brightness may vary slightly in intensity after prolonged direct exposure to sunlight.

### **Jurisdiction**

Any dispute that may arise between the parties will be submitted to the Courts and Tribunals of Valencia (Spain).